

Merchantrade Asia Caring RM 50 Voucher Campaign

1. TERMS & CONDITIONS

1. The Merchantrade Money Caring RM50 Voucher (hereafter referred as “**Campaign**”) is organized by Merchantrade Asia Sdn Bhd (410591-T) (hereinafter “**Organiser**”).
2. Your participation in the Campaign shall be deemed your unequivocal acceptance to be bound by the Terms and Conditions contained hereunder (hereinafter referred as “**T&C**”)
3. The Campaign period (hereinafter “**Campaign Period**”) starts from 00:00:00 8 March 2019 (GMT +8 / Malaysian Time) and ends on 24:00:00 31 March 2019 (GMT +8 / Malaysian Time).

2. ELIGIBILITY CRITERIA

To participate in the Campaign, you (interchangeably referred as “Participant(s)”) must:

- (a) be 18 years and above;
- (b) be a subscriber or holder of a valid mobile number of any telecommunication service provider(s) in Malaysia;
- (c) (i) be a Malaysian with a valid Identity Card; or
(ii) be a Foreigner with a valid MyPR card;
- (d) successfully complete online registration of Merchantrade Visa Prepaid Card (hereinafter referred as “MVPC”) via Web or mobile app and cash-in the minimum amount required for MVPC registration, during the campaign period; and
- (e) use referral code of **MATTA19** during online registration via Web or mobile app;

3. CARING VOUCHER

1. The Caring Voucher will be allocated on a first-come, first serve basis subject to the Total number of Caring Vouchers available. Merchantrade does not have any obligation to inform the MVPC Cardholder(s) should the Total number of Caring Vouchers be fully utilized.
2. The Caring voucher is not transferable, redeemable for cash or exchangeable for any other product/services.
3. Organiser reserves the right at its sole and absolute discretion to substitute any Caring voucher with another product/service of equivalent value without any notice OR in the alternative no substitution will be given.
4. If at the time of crediting the Caring voucher, the MVPC Cardholder(s) card is found to have been cancelled or terminated for any reason whatsoever, the voucher will be forfeited. Such forfeiture shall also apply if the registration for Eligible Participant(s) have been reversed/cancelled/refunded during or after the Campaign Period for any reason whatsoever.

Merchantrade Asia Caring RM 50 Voucher Campaign

4. REDEMPTION

1. The Caring voucher will be transmitted in e-coupon form to the mobile number provided by the successful Participant, by way of SMS.
2. Voucher is valid at all CARING Pharmacy outlets except for CARING at Tesco and KLIA2
3. Voucher is only valid for use in exchange of goods at CARING Pharmacy outlets and is not redeemable for cash in whole part.
4. If value of article exceeds voucher sum, then the difference must be paid by the customer.
5. If the value of goods purchased falls short of the amount indicated, no cash refund will be given.
6. Voucher is valid till within **30 days** from issuance date.
7. If there is any technical error during redemption, CARING Pharmacy requires minimum 3 working days to check and verify the status.
8. CARING's voucher must be shown to the cashier for verification purposes.
9. Participant's mobile phone must have a data-plan and internet access for the redemption process.
10. Participant must click on the link that is embedded in the SMS.
11. Each CARING voucher is identified by a voucher barcode and has different requirements and rewards. Please check your voucher and all requirements stated on the voucher must be met to receive the benefit and/or discount.
12. In general, vouchers usage is as specified on the vouchers (for example, duration, discount amount and products covered).
13. CARING voucher barcodes must be scanned by authorised personnel of participating merchants and outlets.
14. CARING Pharmacy reserves the right to modify or add portions of the Terms and Conditions at any time, without prior notice.

5. TIMELINE

1. Issuance of Caring voucher to Participant(s) as against successful Campaign entry are as per the Table A below: -

TABLE A

Campaign Entry Time by Participant	Time Caring voucher will be issued
00:00 hours (MYT) on the 8 th March 2019 – 23:59 hours (MYT) on the 10 th March 2019	On the following week's Tuesday, 12 th March 2019
00:00 hours (MYT) on the 11 th March 2019 – 23:59 hours (MYT) on the 17 th March 2019	On the following week's Tuesday, 19 th March 2019
00:00 hours (MYT) on the 18 th March 2019 – 23:59 hours (MYT) on the 24 th March 2019	On the following week's Tuesday, 26 th March 2019
00:00 hours (MYT) on the 18 th March 2019 – 23:59 hours (MYT) on the 31 th March 2019	On the following week's Tuesday, 2 th April 2019

Merchantrade Asia Caring RM 50 Voucher Campaign

2. Merchantrade will not be liable for any delay in crediting of the Caring Voucher earned.

6. **OTHER TERMS**

1. In addition to the terms and conditions hereunder, the MVPC Cardholder(s) shall be bound by the terms and conditions of the MVPC Agreement.
2. Organiser is not and shall not be held responsible for any delay, error or any other problems in the operation of the Campaign caused by or arising from breakdown, technical malfunction of any computer online system, servers or providers, computer equipment, software, failure of e-mail on account of technical problems and/or traffic congestion on the Internet and/or at any web site or the telecommunications service or a combination thereof, including injury or damage to you or to any other person's computer or mobile phone related to and/or resulting from participating or downloading materials in or in connection with the Campaign.
3. In no event will the Organiser and their respective affiliates, subsidiaries and related companies, their respective advertising or promotion agencies or their respective officers, directors, employees, members, shareholders, attorneys, representatives and agents (collectively, "Affiliates"), be responsible or liable for any damages or losses of any kind, including but not limited to direct, indirect, incidental, consequential, special or punitive damages arising out of your entry in the Campaign, acceptance and/or use of the Caring voucher or your participation in any Caring voucher related activity. By participating in the Campaign, you hereby release and agree to hold harmless the Organiser and their Affiliates from and against any and all rights, demands, claims, causes of action, losses, damages, costs and expenses whatsoever that they may have, or which may arise, whether in whole or in part, and whether directly or indirectly.
4. The Organiser and their Affiliates make no warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability or fitness for a particular purpose. You assume all risks and liability in connection with and associated to the use of the Caring voucher.
5. Personal information or any data (including images) ("Data") collected or received from you may be used by the Organiser, and/or their respective agents and agencies for the purposes of administering the Campaign. The Data may also be used to (a) conduct a background check on your identity and verify your eligibility to participate in the Campaign and receive the Caring voucher. By participating in the Campaign, you explicitly allow the Organiser, and/or their respective agents and agencies to contact you via e-mail, telephone, short messaging service and other means regarding the Campaign. The Organiser value all personal information received and shall not disclose or furnish your personal information to any unrelated third parties (save for their

Merchantrade Asia Caring RM 50 Voucher Campaign

respective agents and agencies for the purposes of the Campaign or where required by law).

6. Notwithstanding any of the foregoing, the Organiser reserves the right as it deems fit to vary or change, cancel, terminate, withdraw, or suspend the Campaign and/or replace the Campaign with another similar campaign, or program with prior notice. Such variation, changes, cancellation, termination, withdrawal or suspension will be notified by posting on the Organiser's Website page <https://merchantrademoney.com/news-promotions/> or in any other manner as the Organiser deems fit. In this respect, you signify your agreement to access the Website at regular intervals to view to ensure that you keep up-to-date with any variations or changes which the Organiser may affect from time to time. You also agree that your participation in the Campaign will constitute your acceptance of the terms hereunder (as varied from time to time). Any cancellation, termination, withdrawal or suspension by the Organiser of the Campaign will not entitle you to any compensation against the Organiser for any losses or damages that you may suffer or incur as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension of the Campaign.
7. The Campaign and terms hereunder are governed by the laws of Malaysia.